

RESIDENTIAL WARRANTY & SERVICE PROCEDURE

MODEL	WARRANTY PERIOD	INCLUSIONS
SHOWER FLOORS	1/7 YEARS	7 YEARS REPLACEMENT PRODUCT / 1 YEAR SHOWER FLOOR WASTE COVER & WASTE / 1 YEAR LABOUR
BATHS	1/5/25 YEARS	25 YEARS STRUCTURAL INTEGRITY / 5 YEARS SOLID SURFACE FINISH (REPLACEMENT PRODUCT OR REPAIR) / 1 YEAR EXTERNAL SOFT TOUCH PAINT (WHEN ORDERED), OVERFLOW KIT AND WASTE / 1 YEAR LABOUR
COLONNA FREESTANDING BASINS	1/5/25 YEARS	25 YEARS STRUCTURAL INTEGRITY / 5 YEARS SOLID SURFACE FINISH (REPLACEMENT PRODUCT OR REPAIR) / 1 YEAR EXTERNAL SOFT TOUCH PAINT (WHEN ORDERED), OVERFLOW KIT AND WASTE
GRANDE WALL HUNG / VANITY TOP BASINS	1/5 YEARS	5 YEARS STRUCTURAL INTEGRITY / 5 YEARS SOLID SURFACE FINISH (REPLACEMENT PRODUCT OR REPAIR) / 1 YEAR OVERFLOW KIT AND WASTE
WASTE/WASTE COVER SUPPLIED WITH BATHS, BASINS, SHOWER FLOORS	1 YEAR	1 YEAR REPLACEMENT PARTS OR PRODUCT

COMMERCIAL WARRANTY & SERVICE PROCEDURE

MODEL	WARRANTY PERIOD	INCLUSIONS
SHOWER FLOORS	1/2 YEARS	2 YEARS REPLACEMENT PRODUCT / 1 YEAR SHOWER FLOOR WASTE COVER & WASTE / 1 YEAR LABOUR
BATHS	1/5/25 YEARS	5 YEARS STRUCTURAL INTEGRITY / 5 YEARS SOLID SURFACE FINISH (REPLACEMENT PRODUCT OR REPAIR) / 1 YEAR EXTERNAL SOFT TOUCH PAINT (WHEN ORDERED A COLOURED BATH), OVERFLOW KIT AND WASTE / 1 YEAR LABOUR
ALL BASINS	1/5	2 YEARS STRUCTURAL INTEGRITY / 2 YEARS SOLID SURFACE FINISH (REPLACEMENT PRODUCT OR REPAIR) / 1 YEAR EXTERNAL SOFT TOUCH PAINT (WHEN ORDERED A COLOURED BASIN), OVERFLOW KIT AND WASTE / 1 YEAR LABOUR
WASTE/WASTE COVER SUPPLIED WITH BATHS, BASINS, SHOWER FLOORS	1 YEAR	1 YEAR REPLACEMENT PARTS OR PRODUCT

It is mandatory that installer must inspect and report any damage or defect of the product being installed. In case of faulty/damaged product, the installers should contact the reseller with a proof of purchase to organise a replacement or a repair.

Warranty is not valid when:

- customer can not verify purchase of product.
- item not installed by a licensed installer and/or not installed following installation instructions and local water bylaws.
- damage caused by cleaning and maintenance that do not comply with the instructions enclosed with the product.
- damage caused by the use of strong chemical.
- damage due installation errors or any accident caused by the purchaser, contractor or any other cause beyond the control of Domus Living Australia.